

## Annex B (i)

### Recently Closed Complaints Log - Public

Case ref	City or Parish	Complainant	Date Received	Nature of Complaint	Status / updates
2024/18 (LT)	CYC	York resident	24/03/25	The complainant alleges that the Councillor acted in an unprofessional manner in relation to a comment on social media, and used insulting and abusive language in a public comment on social media.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>Views of the IP received.</p> <p>The Deputy Monitoring Officer reached the conclusion that informal resolution should be sought. A letter of advice will be sent to the Councillor to remind them that the behaviours displayed on social media were not acceptable and all Elected Members need to be mindful of the behaviours they display in public, including on social media. Training will also be provided for all Members on the appropriate and safe use of social media. Parties notified, complaint closed.</p>
2024/19 (LT)	Parish	York resident	26/03/25	The complainant alleges that the Councillor used abusive and inappropriate language via text.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>Views of the IP received.</p> <p>The Deputy Monitoring Officer reached the conclusion that this matter is outside of the scope of the code of conduct. This is because the dialogue that took place is not related to the subject member's role as a Parish Councillor. The matter therefore does not pass the initial filter and</p>

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					no further action will be taken. Parties notified, complaint closed.
2024/20 (LT)	CYC	Parish	28/03/25	The complainant alleges that the Councillor misused their '.gov.uk' email address. The complainant also alleges that the Councillor displayed coercive behaviour via email.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>Views of the IP received.</p> <p>This complaint falls under paragraph 5 of the complaints handling process. It will therefore be referred to a JSC Sub Committee for assessment.</p> <p>The sub-committee's decision was to resolve the matter informally by way of provision of training for all members on the appropriate use of email accounts. Parties notified, complaint closed.</p>
2025/02 (LT)	CYC	Parish	16/04/25	The complainant alleges that the Councillor shared a leaflet that was not a balanced or truthful representation of the facts. The complainant alleges this breaches the following aspects of the Code of Conduct: 3.1 Impartiality and 5.1 Disrepute.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>Views of the IP received.</p> <p>This complaint falls under paragraph 5 of the complaints handling process. It will therefore be referred to a JSC Sub Committee for assessment.</p>

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					The Assessment sub-committee concluded that the complaint would not constitute a breach of the code of conduct. No further action to be taken. Parties notified, complaint closed.
2025/03 (LT)	Parish	York Resident	08/05/25	The complainant alleges that the Councillor breached points 3.3 and 3.7 of the code of conduct in an email they claimed was sent on behalf of the Parish Council.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>Views of the IP sought. The Deputy Monitoring Officer has reached the conclusion that the complaint can be categorised as a “tit for tat” complaint (paragraph 10[d]) in response to the previous complaints that have already gone through the formal process. Therefore, no further action should be taken as it would not be in the public interest, or in the interest of the parish council, to revisit the complaints that have been resolved. Complaint closed, parties notified.</p>
2025/04 (LT)	Parish	CYC	29/04/25	The complainant alleges that the Councillor exhibited bullying and harassing behaviours, therefore breaching the code of conduct.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>Views of the IP sought. The Deputy Monitoring Officer has reached the conclusion that the complaint can be categorised as a “tit for tat” complaint (paragraph 10[d]) in response to the previous complaints that have already gone</p>

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					through the formal process. Therefore, no further action should be taken as it would not be in the public interest, or in the interest of the parish council, to revisit the complaints that have been resolved. Complaint closed, parties notified.